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| **Tuesday, October 9, 2012** | |
| 08:15 am – 08:45 am | **Continental Breakfast** |
| 08:45 am – 09:00 am | **Welcome and Opening Remarks by HSBC Executive and Springboard** |
| 09:00 am – 09:30 am | **Overview of the Day & Introductions** |
| 09:30 am – 10:30 am | **Disability ERG’s: The Business Case**  **Benchmarking & Perspective** |
| 10:30 am – 10:45 am | **Break** |
| 10:45 am – 12:30 pm | **Mission, Vision & Value Proposition**  **Strategy & Key Priorities** |
| 12:30 pm – 01:00 pm | **LUNCH** |
| 01:00 pm – 01:15 pm | **Karasch & Associates Presentation** |
| 01:15 pm – 02:30 pm | **Leadership & Governance** |
| 02:30 pm – 02:45 pm | **Break** |
| 02:45 pm – 04:00 pm | **Your Eco-System**  **Launch Your ERG** |
| 04:00 pm – 04:15 pm | **Springboard Presentation** |
| 04:15 pm – 04:30 pm | **Closing Remarks, Survey, Departures** |